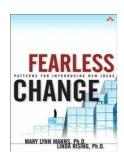
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establish the vision; sell your dream, make it clear and alive; trust your people; dont interfere with their work; and give feedback at critical points. Mary Lynn Manns, Fearless Change: Patterns for Introducing New Ideas //

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Good as introduction for new change agentsFor folks who are interested in driving change, or have been doing it without much mentorship, the patterns and examples presented here are a nice introduction to various tools. For those who are more experienced, there is some value in finding a common vocabulary around these techniques and...